

*MONTHLY REPORT OF  
JANUARY 2018*



## FROM THE DESK OF MISSION DIRECTOR

### District Ranking:

Rank	District	District	Rank
1	Bengaluru Rural	Chikkamagaluru	28
2	Vijayapura	Mysuru	29
3	Shivamogga	Dakshina Kannada	30

Records shown above as on 31/1/2018 12:00:00

### Taluka Rankings:

Rank	Taluk	District
1	Sirsi	Uttara Kannada
2	Shivamogga	Shivamogga
3	Hosakote	Bengaluru Rural

Records shown above as on 31/1/2018 12:00:00

### Applications and Disposal Trends:

	Receipts	Disposals
Month of Jan -2018	22,69,424	22,31,889
Cumulative Count	15,70,85,862	15,63,80,845

Records shown above as on 31/1/2017 12:00:00

**Over Due:** A total of 64,596 overdue were seen at the close of the month.

**Delayed Disposal:** 1,34,431 applications were disposed with delay in this month.

**Rejections:** 1,50,169 applications were rejected in this month.

**Offices with 7 or more defaults:** 1,222 offices were found to have made defaults 7 or more times in this calendar month.

**Rajeev Chawla, IAS**  
**Mission Director**  
**Sakala**



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## CHAPTER 1A: DISTRICT PERFORMANCE RANKING FOR JANUARY 2017

S N	District	Ranking based on In time disposals(A)	Ranking based on SAKALA Receipts/One lakh population(B)	Overall Ranking((A+B)/2)
1	Bengaluru Rural	5	1	1
2	Vijayapura	8	3	2
3	Shivamogga	2	13	3
4	Udupi	7	9	4
5	Chitradurga	11	7	5
6	Bidar	14	6	6
7	Mandya	18	4	7
8	Chikkaballapura	11	11	8
9	Gadag	15	8	9
10	Tumakuru	19	5	10
11	Uttara Kannada	1	23	11
12	Kolar	10	15	12
13	Davanagere	16	14	13
14	Bagalkot	6	25	14
15	Yadgir	30	2	15
16	Hassan	20	12	16
17	Belagavi	4	28	17
18	Haveri	3	30	18
19	Chamarajanagar	9	26	19
20	Dharwad	13	24	20
21	Raichur	29	10	21
22	Kalaburagi	24	17	22
23	Bengaluru	24	19	23
24	Ramanagara	22	21	24
25	Ballari	21	22	25
26	Kodagu	16	27	26
27	Koppal	28	16	27
28	Chikkamagaluru	26	18	28
29	Mysuru	27	20	29
30	Dakshina Kannada	22	29	30

Records shown above as on 31/1/2018 12:00:00

**CHAPTER 1B: TALUK PERFORMANCE RANKING FOR JANUARY 2017  
(TOP 25)**

<b>S N</b>	<b>District</b>	<b>Taluk</b>	<b>Ranking based on In time disposals(A)</b>	<b>Ranking based on SAKALA Receipts/Ten thousand population(B)</b>	<b>Overall Ranking(( 50% of A+ 50% of B)/2)</b>
1	Uttara Kannada	Sirsi	2	13	1
2	Shivamogga	Shimoga	6	19	2
3	Bengaluru Rural	Hosakote	20	12	3
4	Bengaluru Rural	Nelamangala	30	6	4
5	Bagalkot	Bagalkot	17	22	5
6	Shivamogga	Sagar	11	38	6
7	Uttara Kannada	Haliyal	2	47	7
8	Bidar	Bhalki	43	8	8
9	Haveri	Haveri	29	23	9
10	Uttara Kannada	Karwar	39	14	10
11	Vijayapura	Bijapur	41	16	11
12	Dharwad	Hubli	54	4	12
13	Udupi	Udupi	40	20	13
14	Bengaluru Rural	Devanahalli	35	25	14
15	Kolar	Kolar	35	30	15
16	Uttara Kannada	Honavar	14	54	16
17	Bengaluru	Bangalore South	69	1	17
18	Mandya	Mandya	60	11	18
19	Tumakuru	Tumkur	60	15	19
20	Dharwad	Dharwad	72	5	20
21	Chitradurga	Molakalmuru	43	36	21
22	Bengaluru	Bangalore East	80	2	22
23	Hassan	Hassan	77	10	23
24	Chitradurga	Chitradurga	82	9	24
25	Chitradurga	Holalkere	43	51	25

Records shown above as on 31/1/2018 12:00:00



## CHAPTER 2A: CUMULATIVE REPORT-DISTRICT WISE

S No	DISTRICT	TOTAL NO. OF RECIEPTS	TOTAL NO. OF DISPOSALS	TOTAL NO. OF APPEAL 1 RECEIVED	TOTAL NO. OF APPEAL_1 RECIEPTS DISPOSALS	TOTAL NO. OF APPEAL 2 RECEIVED	TOTAL NO. OF APPEAL2 DISPOSALS	NO. OF PENDENCY AFTER DUE DATE
1	Bengaluru	26274603	26180395	682	449	16	7	7929
2	Tumakuru	7835375	7795296	85	62	1	1	4531
3	Koppal	3428915	3405734	44	31	0	0	4228
4	Yadgir	2587865	2561986	72	71	1	1	3981
5	Mandya	5464378	5435040	53	39	3	2	3914
6	Mysuru	7533733	7501279	60	52	1	1	3593
7	Vijayapura	5119369	5089803	50	47	2	1	3300
8	Bagalkot	4708891	4693906	40	35	2	2	2814
9	Kalaburagi	5816655	5778763	128	120	4	4	2570
10	Ballari	6160057	6129897	124	96	18	15	2493
11	Hassan	5118456	5091087	37	30	1	1	2185
12	Kolar	4695274	4679449	60	56	3	3	2129
13	Haveri	3535307	3524709	53	41	5	1	2067
14	Ramanagara	2972732	2962248	15	12	0	0	2000
15	Dakshina Kannada	5203752	5178842	10	9	0	0	1991
16	Belagavi	10403834	10380052	89	75	3	2	1931
17	Chikkaballapura	4138375	4120012	60	43	1	0	1348
18	Bengaluru Rural	2832496	2818583	57	35	0	0	1280
19	Chikkamagaluru	2993712	2980409	28	19	3	3	1267
20	Dharwad	4702971	4684635	47	46	31	31	1260
21	Raichur	4790567	4762014	180	163	54	54	1156
22	Davanagere	4748078	4721350	228	226	50	50	1004
23	Bidar	3818182	3791082	104	89	3	2	845
24	Uttara Kannada	3824170	3813183	25	24	2	1	810
25	Chamarajanager	2471144	2461614	34	33	1	1	797
26	Udupi	3102223	3081164	24	24	1	1	772
27	Gadag	2751607	2741559	16	15	3	3	750
28	Kodagu	1268415	1263891	3	3	0	0	634
29	Chitradurga	4253317	4236948	36	34	2	2	587
30	Shivamogga	4531409	4515915	25	24	0	0	430
<b>Total</b>		<b>157085862</b>	<b>156380845</b>	<b>2469</b>	<b>2003</b>	<b>211</b>	<b>189</b>	<b>64596</b>

Records shown above as on 31/1/2018 12:00:00

## CHAPTER 2B: CUMULATIVE REPORT-DEPARTMENT WISE

S No	MAIN DEPARTMENT	TOTAL NO. OF RECIEPTS	TOTAL NO. OF DISPOSALS	TOTAL NO. OF APPEAL1 RECEIVED	TOTAL NO. OF APPEAL1 DISPOSALS	TOTAL NO. OF APPEAL 2 RECEIVED	TOTAL NO. OF APPEAL 2 DISPOSALS	PENDENCY AFTER DUE DATE
1	REVENUE DEPARTMENT	85557367	85022139	2018	1744	187	173	56914
2	URBAN DEVELOPMENT	4647122	4634107	153	75	5	2	1687
3	PRIMARY AND SECONDARY EDUCATION	650749	645456	63	48	3	3	1525
4	HOME DEPARTMENT	6314269	6273613	25	7	0	0	1018
5	TRANSPORT DEPARTMENT	30581112	30503688	7	5	0	0	751
6	RDPR	6902772	6891222	182	114	15	10	750
7	HEALTH AND FAMILY WELFARE	1574157	1571186	0	0	0	0	476
8	FOREST, ECOLOGY AND ENVIRONMENT DEPARTMENT	22628	21799	0	0	0	0	427
9	FINANCE DEPARTMENT	12666124	12662106	13	7	0	0	404
10	FOOD AND CIVIL SUPPLIES	5179528	5177875	2	2	1	1	326
11	HIGHER EDUCATION	261637	260433	4	0	0	0	152
12	WOMEN AND CHILD WELFARE	1518035	1513213	0	0	0	0	66
13	LABOUR DEPARTMENT	851075	846998	0	0	0	0	49
14	CO-OPERATION DEPARTMENT	101500	100138	0	0	0	0	34
15	ANIMAL HUSBANDRY AND FISHERIES DEPARTMENT	17054	16785	0	0	0	0	8
16	PUBLIC WORKS, PORTS AND INLAND WATER TRANSPORT DEPARTMENT	2114	2107	0	0	0	0	5
17	DEPARTMENT OF YOUTH EMPOWERMENT AND SPORTS	887	883	0	0	0	0	4
18	MINES AND GEOLOGY	0	0	0	0	0	0	0
19	KANNADA, CULTURE AND INFORMATION DEPARTMENT	4168	4108	0	0	0	0	0
20	HORTICULTURE DEPARTMENT	53709	53340	0	0	0	0	0
21	ENERGY DEPARTMENT	0	0	0	0	0	0	0
22	DPAR	1152	1152	0	0	0	0	0
23	HOUSING DEPARTMENT	11896	11769	0	0	0	0	0
24	COMMERCE AND INDUSTRIES DEPARTMENT	166789	166713	2	1	0	0	0
25	BACKWARD CLASSES WELFARE DEPARTMENT	2	2	0	0	0	0	0
26	INFORMATION TECHNOLOGY,BIO TECHNOLOGY AND SCIENCE AND TECHNOLOGY DEPARTMENT	16	13	0	0	0	0	0
27	WATER RESOURCES DEPARTMENT	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>157085862</b>	<b>156380845</b>	<b>2469</b>	<b>2003</b>	<b>211</b>	<b>189</b>	<b>64596</b>

Records shown above as on 31/1/2018 12:00:00

## CHAPTER 2C: CUMULATIVE REPORT-INSTITUTION WISE

S N	DEPARTMENT	TOTAL NO. OF SAKALA RECIEPTS	TOTAL NO. OF SAKALA DISPOSALS	PENDENCY AFTER DUE DATE
1	REVENUE DEPARTMENT	72122329	71604748	55769
2	HOME DEPARTMENT	6295440	6254793	1016
3	PUBLIC LIBRARIES DEPARTMENT	84672	83816	792
4	RURAL DEVELOPMENT AND PANCHAYAT RAJ DEPARTMENT	6902772	6891222	741
5	TRANSPORT DEPARTMENT	23076017	23000314	703
6	BRUHAT BANGALORE MAHANAGARA PALIKE	388906	386774	669
7	SURVEY AND SETTELMENT COMMISSIONER	3526833	3512586	597
8	INSPECTOR GENERAL OF REGISTRATION AND STAMPS	9908009	9904620	548
9	KARNATAKA STATE POLLUTION CONTROL BOARD	10180	9460	415
10	COMMERCIAL TAXES DEPARTMENT	12661427	12657409	404
11	TOWN MUNICIPAL COUNCIL	1148077	1145549	364
12	DEPARTMENT OF PUBLIC INSTRUCTION	410465	406452	347
13	FOOD AND CIVIL SUPPLIES DEPARTMENT	5179528	5177875	326
14	DRUGS CONTROL DEPARTMENT	64625	63953	274
15	COMMISSIONERATE OF BANGALORE AND MYSORE, CPI	11991	11703	261
16	CITY MUNICIPAL COUNCIL	1777125	1773305	193
17	HEALTH AND FAMILY WELFARE DEPARTMENT	1501430	1499135	190
18	CITY CORPORATION (Other than BBMP)	907749	904076	182
19	UNIVERSITY EXAMINATION SECTION	193997	193806	147
20	TOWN PANCHAYAT	383627	383047	101
21	BANGALORE DEVELOPMENT AUTHORITY	9486	9272	96
22	PRE-UNIVERSITY BOARD	139129	139047	82
23	WOMEN AND CHILD WELFARE DEPARTMENT	724145	724032	54
24	DIRECTORATE OF PRINTING, STATIONARIES AND PUBLISHING	4480	4438	42
25	NORTH-WEST KARNATAKA ROAD TRANSPORT CORPORATION	1096446	1095735	39
26	EMPLOYEES STATE INSURANCE MEDICAL SERVICES	8506	8243	38
27	BANGALORE WATER SUPPLY AND SEWERAGE BOARD	32113	32076	37
28	AGRICULTURAL MARKETING DEPARTMENT	49568	49075	24
29	DEPARTMENT FOR EMPOWERMENT OF DIFFERENTLY ABLED AND SENIOR CITIZEN	793881	789169	12
30	AYUSH DEPARTMENT	8098	8074	12
31	FOREST DEPARTMENT	12447	12338	11
32	LABOUR DEPARTMENT	783286	781940	11
33	REGISTRAR OF CO-OPERATIVE SOCIETIES	51831	50961	10
34	ANIMAL HUSBANDRY AND FISHERIES DEPARTMENT	17054	16785	8
35	PUBLIC WORKS, PORTS AND INLAND WATER TRANSPORT DEPARTMENT	2112	2105	5
36	UNIVERSITY CONSTITUENT COLLEGES	8841	8837	4
37	DEPARTMENT OF YOUTH EMPOWERMENT AND SPORTS	887	883	4
38	NORTH-EAST KARNATAKA ROAD TRANSPORT CORPORATION	1371736	1371652	2
39	FIRE SERVICES DEPARTMENT	18828	18820	2
40	HIGHER EDUCATION-COLLEGIATE EDUCATION	26821	26820	1
	<b>Total</b>			<b>64596</b>

Records shown above as on 31/1/2018 12:00:00

**CHAPTER 2D: RECEIPTS AND DISPOSALS FOR JANUARY 2018-  
DISTRICT WISE**

<b>S No</b>	<b>DISTRICT</b>	<b>NO. OF SAKALA RECIPTS DURING THE MONTH</b>	<b>NO. OF SAKALA DISPOSALS DURING THE MONTH</b>
1	Bagalkot	55116	53180
2	Ballari	88943	90118
3	Belagavi	127140	123317
4	Bengaluru	358395	358045
5	Bengaluru Rural	53507	52035
6	Bidar	75960	77079
7	Chamarajanagar	30537	30745
8	Chikkaballapura	50400	54847
9	Chikkamagaluru	41649	39971
10	Chitradurga	70830	67928
11	Dakshina Kannada	53751	50974
12	Davanagere	76895	74162
13	Dharwad	59176	59819
14	Gadag	43669	46516
15	Hassan	70708	67351
16	Haveri	38279	37029
17	Kalaburagi	95669	93903
18	Kodagu	13673	13438
19	Kolar	59974	60381
20	Koppal	50338	48084
21	Mandya	83473	82676
22	Mysuru	108905	111073
23	Raichur	82411	78386
24	Ramanagara	36036	34997
25	Shivamogga	69224	66593
26	Tumakuru	117075	115248
27	Udupi	47734	41426
28	Uttara Kannada	46983	44458
29	Vijayapura	97820	94740
30	Yadgir	65154	63370
	<b>Total</b>	<b>2269424</b>	<b>2231889</b>

Records shown above as on 31/1/2018 12:00:00

**CHAPTER 2E: RECEIPTS AND DISPOSALS FOR JANUARY 2018-  
DEPARTMENT WISE**

S No	MAIN DEPARTMENT	NO. OF SAKALA RECEIPTS DURING THE MONTH	NO. OF SAKALA DISPOSALS DURING THE MONTH
1	ANIMAL HUSBANDRY AND FISHERIES DEPARTMENT	498	436
2	BACKWARD CLASSES WELFARE DEPARTMENT	0	0
3	CO-OPERATION DEPARTMENT	1573	1986
4	COMMERCE AND INDUSTRIES DEPARTMENT	188	179
5	DEPARMENT OF PERSONNEL & ADMINISTRATIVE REFORMS	0	0
6	DEPARTMENT OF YOUTH EMPOWERMENT AND SPORTS	37	74
7	ENERGY DEPARTMENT	0	0
8	FINANCE DEPARTMENT	68941	68717
9	FOOD AND CIVIL SUPPLIES	177741	178223
10	FOREST, ECOLOGY AND ENVIRONMENT DEPARTMENT	622	619
11	HEALTH AND FAMILY WELFARE	29733	29901
12	HIGHER EDUCATION	2961	2447
13	HOME DEPARTMENT	87835	88963
14	HORTICULTURE DEPARTMENT	1296	1198
15	HOUSING DEPARTMENT	192	113
16	INFORMATION TECHNOLOGY,BIO TECHNOLOGY AND SCIENCE AND TECHNOLOGY DEPARTMENT	3	4
17	KANNADA, CULTURE AND INFORMATION DEPARTMENT	79	32
18	LABOUR DEPARTMENT	7903	8664
19	MINES AND GEOLOGY DEPARTMENT	0	0
20	PRIMARY AND SECONDARY EDUCATION	6636	7233
21	PUBLIC WORKS, PORTS AND INLAND WATER TRANSPORT DEPARTMENT	54	80
22	REVENUE DEPARTMENT	1293561	1276195
23	RURAL DEVELOPMENT AND PANCHAYAT RAJ	93503	94126
24	TRANSPORT DEPARTMENT	419379	399427
25	URBAN DEVELOPMENT	43903	44565
26	WATER RESOURCES DEPARTMENT	0	0
27	WOMEN AND CHILD WELFARE	32786	28707
	<b>Total</b>	<b>2269424</b>	<b>2231889</b>

Records shown above as on 31/1/2018 12:00:00

**CHAPTER 2F: AGEING REPORT OF DELAYED DISPOSALS FOR JANUARY  
2017- DISTRICT WISE**

<b>S N</b>	<b>Main Department</b>	<b>Total delayed disposal</b>	<b>Aeging 1-3 Days</b>	<b>Aeging 4-7 Days</b>	<b>Aeging 8-14 Days</b>	<b>Aeging 15-30 Days</b>	<b>Aeging More than 30 Days</b>
1	Bengaluru	<b>27380</b>	18877	5090	1666	720	1027
2	Mysuru	<b>10430</b>	2842	1707	1606	2085	2190
3	Yadgir	<b>10153</b>	5127	4127	590	214	95
4	Raichur	<b>7702</b>	3695	1073	990	1041	903
5	Kalaburagi	<b>7128</b>	4413	889	720	903	203
6	Tumakuru	<b>7086</b>	4433	746	727	733	447
7	Ballari	<b>6683</b>	3521	1337	788	734	303
8	Koppal	<b>4640</b>	2350	841	736	472	241
9	Mandya	<b>4562</b>	2100	1323	489	502	148
10	Hassan	<b>4161</b>	2007	582	608	710	254
11	Dakshina Kannada	<b>3842</b>	1450	545	575	928	344
12	Davanagere	<b>3697</b>	2808	346	230	195	118
13	Bidar	<b>3631</b>	2052	473	631	351	124
14	Vijayapura	<b>3463</b>	1655	836	520	333	119
15	Chikkamagaluru	<b>3088</b>	1714	727	249	191	207
16	Chitradurga	<b>2869</b>	1365	333	520	411	240
17	Belagavi	<b>2744</b>	1668	458	285	240	93
18	Dharwad	<b>2729</b>	1939	264	183	178	165
19	Ramanagara	<b>2625</b>	1083	407	474	394	267
20	Kolar	<b>2478</b>	1295	295	345	444	99
21	Chikkaballapura	<b>2311</b>	1100	469	445	216	81
22	Gadag	<b>2295</b>	1056	401	256	441	141
23	Bagalkot	<b>1817</b>	686	199	242	605	85
24	Udupi	<b>1487</b>	455	270	368	331	63
25	Bengaluru Rural	<b>1362</b>	855	212	110	154	31
26	Chamarajanagar	<b>1228</b>	650	230	157	163	28
27	Shivamogga	<b>916</b>	312	224	201	130	49
28	Haveri	<b>777</b>	227	192	155	157	46
29	Kodagu	<b>671</b>	188	40	133	113	197
30	Uttara Kannada	<b>476</b>	171	96	95	62	52
	<b>Total</b>	<b>134431</b>	<b>72094</b>	<b>24732</b>	<b>15094</b>	<b>14151</b>	<b>8360</b>

Records shown above as on 31/1/2018 12:00:00

**CHAPTER 2G: DELAYED DISPOSALS FOR JANUARY 2018-  
DEPARTMENT WISE**

<b>S N</b>	<b>Main Department</b>	<b>Total delayed disposal</b>	<b>Aeging 1-3 Days</b>	<b>Aeging 4-7 Days</b>	<b>Aeging 8-14 Days</b>	<b>Aeging 15-30 Days</b>	<b>Aeging More than 30 Days</b>
1	REVENUE DEPARTMENT	106306	58226	20524	12133	11512	3911
2	TRANSPORT DEPARTMENT	6889	2152	799	1093	1454	1391
3	HOME DEPARTMENT	6435	4281	1162	563	266	163
4	URBAN DEVELOPMENT	5656	2231	781	516	513	1615
5	RURAL DEVELOPMENT AND PANCHAYAT RAJ	3362	2105	743	328	80	106
6	WOMEN AND CHILD WELFARE	1179	881	36	13	27	222
7	PRIMARY AND SECONDARY EDUCATION	1015	371	157	177	136	174
8	HEALTH AND FAMILY WELFARE	1000	565	146	65	37	187
9	FINANCE DEPARTMENT	713	327	75	83	17	211
10	FOOD AND CIVIL SUPPLIES	648	415	140	26	23	44
11	LABOUR DEPARTMENT	480	321	75	5	3	76
12	CO-OPERATION DEPARTMENT	296	82	23	16	23	152
13	HIGHER EDUCATION	153	83	43	23	0	4
14	FOREST, ECOLOGY AND ENVIRONMENT DEPARTMENT	109	11	5	11	20	62
15	ANIMAL HUSBANDRY AND FISHERIES DEPARTMENT	73	8	15	4	33	13
16	DEPARTMENT OF YOUTH EMPOWERMENT AND SPORTS	53	16	0	33	4	0
17	PUBLIC WORKS, PORTS AND INLAND WATER TRANSPORT DEPARTMENT	23	1	0	0	0	22
18	HOUSING DEPARTMENT	22	15	7	0	0	0
19	HORTICULTURE DEPARTMENT	9	2	0	5	2	0
20	KANNADA, CULTURE AND INFORMATION DEPARTMENT	5	1	1	0	0	3
21	COMMERCE AND INDUSTRIES DEPARTMENT	3	0	0	0	1	2
22	INFORMATION TECHNOLOGY, BIO TECHNOLOGY AND SCIENCE AND TECHNOLOGY DEPARTMENT	2	0	0	0	0	2
	<b>Total</b>	<b>134431</b>	<b>72094</b>	<b>24732</b>	<b>15094</b>	<b>14151</b>	<b>8360</b>

Records shown above as on 31/1/2018 12:00:00

## CHAPTER 2H: REJECTION RATES FOR JANUARY 2018- DISTRICT WISE

S.N	District Name	No. of receipts during the Month	No. of disposals during the Month	Total Rejections	Rejection Rate(%age)
1	Bidar	75960	77079	8904	11.552%
2	Raichur	82411	78386	8985	11.463%
3	Ballari	88943	90118	8918	9.896%
4	Davanagere	76895	74162	6545	8.825%
5	Koppal	50338	48084	4206	8.747%
6	Kalaburagi	95669	93903	7851	8.361%
7	Chikkaballapura	50400	54847	4283	7.809%
8	Bengaluru	358395	358045	27423	7.659%
9	Tumakuru	117075	115248	8763	7.604%
10	Mandya	83473	82676	6048	7.315%
11	Mysuru	108905	111073	7741	6.969%
12	Chikkamagaluru	41649	39971	2540	6.355%
13	Chitradurga	70830	67928	4243	6.246%
14	Hassan	70708	67351	4179	6.205%
15	Vijayapura	97820	94740	5759	6.079%
16	Haveri	38279	37029	2195	5.928%
17	Chamarajanagar	30537	30745	1705	5.546%
18	Gadag	43669	46516	2493	5.359%
19	Bengaluru Rural	53507	52035	2742	5.270%
20	Kolar	59974	60381	3158	5.230%
21	Shivamogga	69224	66593	3433	5.155%
22	Yadgir	65154	63370	3120	4.923%
23	Kodagu	13673	13438	613	4.562%
24	Bagalkot	55116	53180	2195	4.127%
25	Ramanagara	36036	34997	1404	4.012%
26	Dharwad	59176	59819	2272	3.798%
27	Belagavi	127140	123317	4561	3.699%
28	Dakshina Kannada	53751	50974	1619	3.176%
29	Udupi	47734	41426	1188	2.868%
30	Uttara Kannada	46983	44458	1083	2.436%
	<b>Total</b>	<b>2269424</b>	<b>2231889</b>	<b>150169</b>	<b>6.728%</b>

Records shown above as on 31/1/2018 12:00:00



**CHAPTER 2I: OFFICES WITH 7 OR MORE DEFAULTS FOR JANUARY 2018- DISTRICT WISE**

S.N	District Name	No. of Offices with 7 or more than 7 defaults
1	Bengaluru	173
2	Tumakuru	84
3	Hassan	65
4	Mysuru	64
5	Ballari	56
6	Mandya	54
7	Raichur	51
8	Belagavi	49
9	Chikkamagaluru	47
10	Bidar	43
11	Kalaburagi	43
12	Vijayapura	39
13	Koppal	37
14	Kolar	36
15	Ramanagara	36
16	Davanagere	35
17	Yadgir	33
18	Bengaluru Rural	33
19	Dharwad	31
20	Chitradurga	30
21	Dakshina Kannada	30
22	Chikkaballapura	27
23	Gadag	26
24	Bagalkot	24
25	Uttara Kannada	17
26	Haveri	17
27	Shivamogga	14
28	Chamarajanagar	14
29	Udupi	7
30	Kodagu	7
	<b>Total</b>	<b>1222</b>

Records shown above as on 31/1/2018 12:00:00

**CHAPTER 2J: OFFICES WITH 7 OR MORE DEFAULTS FOR JANUARY  
2018- DEPARTMENT WISE**

<b>S.No</b>	<b>Department Name</b>	<b>No. of Offices with 7 or more than 7 defaults</b>
1	REVENUE DEPARTMENT	606
2	RURAL DEVELOPMENT AND PANCHAYAT RAJ DEPARTMENT	126
3	HOME DEPARTMENT	71
4	INSPECTOR GENERAL OF REGISTRATION AND STAMPS	65
5	SURVEY AND SETTLEMENT COMMISSIONER	58
6	TOWN MUNICIPAL COUNCIL	37
7	TRANSPORT DEPARTMENT	37
8	DEPARTMENT OF PUBLIC INSTRUCTION	36
9	BRUHAT BANGALORE MAHANAGARA PALIKE	33
10	CITY MUNICIPAL COUNCIL	25
11	COMMERCIAL TAXES DEPARTMENT	22
12	HEALTH AND FAMILY WELFARE DEPARTMENT	20
13	FOOD AND CIVIL SUPPLIES DEPARTMENT	11
14	CITY CORPORATION (Other than BBMP)	10
15	TOWN PANCHAYAT	10
16	LABOUR DEPARTMENT	7
17	WOMEN AND CHILD WELFARE DEPARTMENT	7
18	DRUGS CONTROL DEPARTMENT	6
19	TRANSPORT CORPORATIONS(KSRTC)	6
20	KARNATAKA STATE POLLUTION CONTROL BOARD	4
21	DEPARTMENT OF FACTORIES,BOILERS,INDUSTRIAL SAFETY AND HEALTH	3
22	NORTH-EAST KARNATAKA ROAD TRANSPORT CORPORATION	3
23	NORTH-WEST KARNATAKA ROAD TRANSPORT CORPORATION	3
24	AGRICULTURAL MARKETING DEPARTMENT	2
25	BANGALORE DEVELOPMENT AUTHORITY	2
26	DEPARTMENT FOR EMPOWERMENT OF DIFFERENTLY ABLED AND SENIOR CITIZEN	2
27	PUBLIC LIBRARIES DEPARTMENT	2
28	UNIVERSITY EXAMINATION SECTION	2
29	DEPARTMENT OF YOUTH EMPOWERMENT AND SPORTS	2
30	COMMISSIONERATE OF BANGALORE AND MYSORE, CPI	1
31	EMPLOYEES STATE INSURANCE MEDICAL SERVICES	1
32	DIRECTORATE OF PRINTING, STATIONARIES AND PUBLISHING	1
33	REGISTRAR OF CO-OPERATIVE SOCIETIES	1
	<b>Total</b>	<b>1222</b>

Records shown above as on 31/1/2018 12:00:00

## CHAPTER 2K: COMPENSATION CLAIMED STATUS

S.N	Department Name	No of applications for compensation	Compensation claimed (in Rs)
1	REVENUE DEPARTMENT	719	80715
2	RURAL DEVELOPMENT AND PANCHAYAT RAJ DEPARTMENT	78	6722
3	DEPARTMENT OF PUBLIC INSTRUCTION	37	6840
4	SURVEY AND SETTLEMENT COMMISSIONER	34	2342
5	BRUHAT BANGALORE MAHANAGARA PALIKE	26	1470
6	CITY MUNICIPAL COUNCIL	11	1040
7	HOME DEPARTMENT	4	440
8	COMMERCIAL TAXES DEPARTMENT	3	60
9	TOWN MUNICIPAL COUNCIL	2	80
10	TRANSPORT DEPARTMENT	2	640
11	COMMERCE AND INDUSTRIES	1	20
12	BANGALORE WATER SUPPLY AND SEWERAGE BOARD	1	20
13	CITY CORPORATION (other than BBMP)	1	40
14	FOOD AND CIVIL SUPPLIES DEPARTMENT	1	60
	<b>Total</b>	<b>920</b>	<b>100489</b>

Records shown above as on 31/1/2018 12:00:00

**Disclaimer: Data may vary due to Technical updates between portals of various Departments and differential time these reports are drawn from the portal**

### CHAPTER 3: EVENTS AND NEWS CLIPS

1. **11.01.2018 Bengaluru:** ACS along with ACS, DPAR (e-Gov), ACS, DPAR(Janasapnadan) conducted a progress review with all the Secretaries and HODs to ensure the implementation of Sakala Act.





**2. 12.1.2018 Bengaluru:** Administrative officer explained the advantages of Sakala to students of Sri Krishna International School, Bengaluru. Chief Guest of the program was Sri Prahlad Modi, brother of Sri Narendra Modi, Hon'ble Prime Minister of India.







**3. 30.1.2018 Bengaluru:** Administrative officer addressed leaders of various NGOs of Bengaluru on the issue of Sakala and RTE at Jain University in association with District Legal Services Authority, Bengaluru and Centre for Advocacy and Research, Bengaluru.



# 8,372 govt offices denied Sakala service for 4 years

## Health, Edu Worst Hit, Says Govt Audit

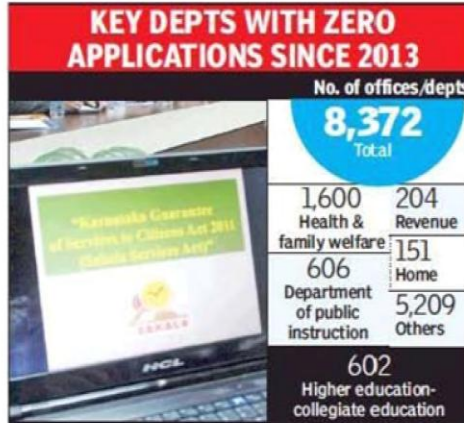
Chethan.Kumar  
@timesgroup.com

**Bengaluru:** Over 40% of the 20,000-odd designated offices have failed to deliver on-time services to lakhs of citizens for four years as they did not accept a single application under the Karnataka Sakala Services Act, 2011, between 2013 and 2017, a government audit has revealed.

The flagship scheme, introduced first in March 2012, has been receiving 20 lakh applications every month on an average, and officials claim it has a disposal rate of more than 90%. It has even won the Commonwealth Award and earned ISO 9008 certification.

However, the fact that 8,372 government offices have not accepted even one complaint from 2013 has been termed a violation of the Act, and additional chief secretary Vijay Bhaskar TM has convened a meeting of all deputy commissioners and district CEOs on January 8 to discuss this problem.

The issue was discussed at a review meeting on December 29, which was con-



vened in the wake of chief minister Siddaramaiah's announcement that his government would strengthen the Act to ensure corruption is rooted out of the system.

The 8,372 offices that did not entertain even a single complaint are spread across 74 departments, with the departments of health and family welfare and public instruction accounting for the most. Together, they account for 14.5% of these offices. There are more than 700 services that citizens can avail of under Sakala.

Confirming the issues relating to Sakala, Bhaskar said: "Overall, the scheme is working well. We see about 20

lakh applications every month and more than 90% of those are disposed of. However, there are some issues, including zero receipts, which we want to address. At the meeting with the DCs and CEOs, which will happen through video-conferencing, all these will be discussed and we'll prepare a roadmap to improve the same."

**60L delays, only 2 punished**  
Among other issues pointed out at the December meeting was that while 60 lakh applicants weren't provided services within the stipulated time, only two officials have been held accountable so far. Officials dealing with Sa-

## TIMES VIEW

Sakala, an online service launched with the intent to root out corruption and wipe out middlemen, seems to have fallen into the very trap it aimed to avoid. That 8,372-odd designated offices failed to accept even a single application under Sakala in four years points to a much deeper malaise in the system that needs to be addressed on priority. While the government aims to strengthen the existing Karnataka Sakala Services Act, it must seek more accountability from its own employees. The scheme, which has otherwise earned accolades, shouldn't now draw flak for the inefficiencies of some departments and officials.

kala have pointed out that in several government offices, officials are accepting applications manually despite there being computers, only to escape accountability. "It is not that there are no applications coming in at these offices, but officials are not registering them under Sakala to avoid punishment in case of a delay," said Bhaskar.

Earlier this month, a study conducted by the Union ministry of law and justice claimed that the Sakala scheme was still controlled by middlemen, forcing people to go through them instead of using provisions of the Act that guarantee them timely service.